
After care

Complimentary touch ups, up to 6 months from date of booking.

(Excludes hands/fingers/feet & inner lip tattoos)

1. Remove plastic wrap after 1-2 hours, gentle wash with solid, pH neutral soap in warm water.
2. Gently pat dry with clean, disposable paper towel. (DO NOT WIPE).
3. Continue to wash the area with warm soapy water 1-2 times daily. (You can also use baby wipes if on the run).
4. After 2-3 days apply aftercare cream twice daily after washing. Recommended aftercare products: Tattoo Tonic or Dr. Pickles.



Where possible, follow your artists aftercare instructions.

TIPS TO REMEMBER

DO NOT scratch or pick at scabs, this may increase the likelihood of infection or scarring.

DO NOT go swimming or submerge fresh tattoo in open water sources such as pools, lakes, bath water or the ocean for 14 days.

AVOID exposing your fresh tattoo to direct sunlight as much as possible.



Deposit policy

1. Tattoo deposits are NON-REFUNDABLE. The deposit will be used as a credit towards your appointment.
2. We require 48-hour notice to reschedule your appointment and 7 days for full day session cancellations. Failure to do so will result in the forfeiture of your deposit.
3. If appropriate notice is given to reschedule, we will transfer your deposit to your new appointment or credit it onto a voucher valid for 12 months. If you do not show up for your appointment a second time, you will be required to pay for your third booking in full.
4. If you do not show up or arrive 15 minutes or more late you will forfeit your deposit and we may need to reschedule your appointment.
5. If you use a tattoo gift voucher for a deposit it will be considered redeemed as such. If you do not provide enough notice to reschedule or 'No Show' the appointment, your gift voucher will become forfeited.

6. If you arrive for your appointment without proper identification, sunburn on area of placement, had alcohol/drugs the day of your booking, you will not be tattooed, and your deposit will be forfeited.
7. If you have multiple appointments, a retainer deposit will be held and rolled over to your final appointment.

Tattoo Preparation

1. **No numbing creams or sprays to be applied if you do so we will not be able to tattoo you and you will forfeit your deposit.**
2. No photo ID, no tattoo (Photos of ID are not acceptable).
3. CASH or EFTPOS (EFT has a 1.9% surcharge).
4. Design changes: Please give 2 business days' notice so your artist has adequate time to prepare, do not assume it is going to take the same time or less.
5. If you are sick, please inform us as soon as possible so we can reschedule your appointment.
6. If you are pregnant, we will not tattoo you due to the risk of infection and possible harm to your unborn child.

7. If you are on blood thinners, please advise us before finalizing your booking.
8. If you are intoxicated or hung over – we will not tattoo you.
9. Please shower before appointment particularly if you are having your feet or sensitive areas tattooed.
10. We will not tattoo sunburned areas.
11. Please eat within 60 minutes of your appointment and be well hydrated.
12. No shoes, no entry.

Services

Consultations

- Consultation appointments are a complimentary service we offer to discuss the finer details of your design one on one with your selected artist. Consult appointments last up to 15 minutes.

Bad tattoos, tattoo refreshes and scar cover ups.

- Our artists are more than happy to take job on! Consultations are required prior to discuss the outcome and design options to help you cover the past.